

## THE PRACTICE

Dr Patel, Kamath & Partners is a well established practice with four long-standing partners who have served the locality over many years, giving the patients the option of getting to know a particular GP and seeing them regularly over the years.

Longshoot Health Centre is ideal for patients with poor mobility or a disability. Access is via automatic doors and all consultation rooms are on the ground floor. There is parking and toilet facilities available for the disabled.

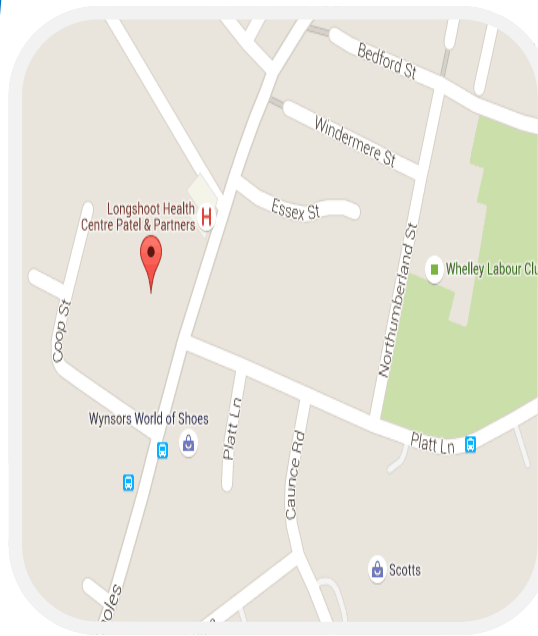
## THE PRACTICE TEAM

The practice team consists of four partners and one salaried GP, three practice nurses, a health care assistant, a practice manager, numerous receptionists and admin staff.

**All staff are bound by the same rules of confidentiality as the GP's and nurses.**

## COMPLAINTS

We offer a practice complaints policy to deal with any comments, suggestions and complaints about the service we provide. Our aim is to give the highest standard of care to our patients and deal swiftly with any problems that may occur.



## OTHER

**Please Note:** We promote a zero tolerance policy within the practice. Any threatening, violent or anti-social behavior towards the staff or patients.

### USEFUL CONTACT NUMBERS:

Community Office Tel: **01942 483600**

Royal Albert Edward Infirmary: **01942 244000**

*If you would like any letter or information in an alternative format, for example large print or easy read, or if you need help communicating with us, for e.g. because you use British Sign Language, please let us know. You can call us on 01942 244414 or email us at [surgery@gp-p92026.nhs.uk](mailto:surgery@gp-p92026.nhs.uk).*



Dr. M.K. Patel & Partners

## PRACTICE LEAFLET

**Tel: 01942 244414**

Longshoot Health Centre,  
Scholes,  
Wigan, WN1 3NH.

[www.longshootmedicalpractice.nhs.uk](http://www.longshootmedicalpractice.nhs.uk)

## DOCTORS

**Dr. M.K. Patel**—Partner

*MB, ChB, MRCP (Male)*

Registered Manchester 1976.

Dr Patel is available for surgery on Monday, Tuesday, Thursday & Friday.

**Dr. S.V. Kamath**—Partner

*MB, BS (Male)*

Registered Mysore 1974.

Dr Kamath is available morning surgery only.

**Dr. S. Prabhu**—Partner

*MB, ChB (Female)*

Registered Manchester 1996.

Dr Prabhu is available for morning surgery Monday, Wednesday and Friday, with an evening surgery on Tuesday and Thursday.

**Dr Matthew Patel**—Partner

Registered Newcastle 2007.

Dr Matthew is available for afternoon surgery on Monday, Wednesday mornings and all day Tuesday, Thursday, Friday.

**Dr Jane Buck**—Salaried GP

Registered Liverpool 1999.

Dr Buck is available for surgery Monday, Thursday and Friday.

## OPENING TIMES

**Surgery opening hours are as follows:**

Monday: 8:00am - 6:00pm

Tuesday: 8:00am - 6:00pm

Wednesday: 8:00am - 1:00pm

Thursday: 8:00am - 6:00pm

Friday: 8:00am - 6:00pm

The surgery has late appointments on Tuesdays and Thursdays up to 19:45pm. Please contact the surgery to book an appointment.

**Receptionists are available at the following times:**

Monday: 8:00am - 6:30pm

Tuesday: 8:00am - 6:30pm

Wednesday: 8:00am - 1:00pm

Thursday: 8:00am - 6:30pm

Friday: 8:00am - 6:30pm

**Did you know your GP is available by telephone as well as in surgery?**

If you require telephone advice, please give your number to the receptionist and your GP will contact you when he or she is free. For more information, please ask a receptionist.

## CLINICS & SERVICES

Our practice provides a selection of clinics at the surgery;

### ESSENTIAL SERVICES

Asthma, COPD, Diabetes, Coronary Heart Disease, Hypertension and CKD.

### ADDITIONAL SERVICES

Find & Treat, Treatment Room, Spirometry, Contraceptive Services, Immunisations, Antenatal Clinic, Cervical Smears, Minor Surgery, Travel Advice, Smoking Cessation etc.

**For more information on the services we provide, please ask a receptionist.**

## NAMED ACCOUNTABLE GP

All registered patients at the practice have a named G.P who is responsible for the patients overall care at the practice. Patients should contact the practice should they wish to know who this is or have a preference as to which G.P this is, the practice will make reasonable efforts to accommodate this request.

This does not affect any care patients currently receive at the practice, patients can continue to see the G.P of their preference and this does not have to be their named G.P.